

O2 Beach Club & Spa Joins the Elite 8% of Hotels Worldwide Recognised for Outstanding Customer Excellence by British Airways Holidays



Image Link [here](#)

3rd April, O2 Beach Club & Spa is delighted to announce that it has received a British Airways Holidays Customer Excellence Award for 2024. This accolade, which only 8% of hotels across the globe achieve, highlights the resort's unwavering dedication to delivering exceptional service, facilities, and unforgettable guest experiences, ensuring each guest enjoys a memorable stay and an unforgettable holiday experience. O2 Beach Club & Spa received an overall score of 4.6/5 based on unbiased guest reviews.

Situated on the pristine shores of Dover Beach, O2 Beach Club & Spa offers a premium fully inclusive experience. While staying in luxurious accommodations, guests can enjoy gourmet dining across four distinctive restaurants, and rejuvenate at the award-winning Acqua Spa, which boasts breathtaking ocean views and unique treatments like the island's only Hammam experience. The resort's extensive amenities, including three pools, seven bars, and daily "How To" classes, ensure every moment is filled with relaxation or adventure.

British Airways Holidays, one of the UK's leading tour operators, prides itself on taking its customers' holidays seriously. As such, it uses customer feedback to carefully identify top-rated hotels as part of its commitment to provide high-quality holidays.

Reviews are certified by Feefo, the world's largest verified buyers review platform. Customers of British Airways Holidays are asked to rate their hotel based on location, service, cleanliness and sleep quality, as well as provide an overall score out of five.

British Airways Holidays gathered 72,408 independent reviews in 2024 and is awarding 893 Customer Excellence Awards across the globe to recognise its top-rated hotels.

Andrew Flintham, Managing Director at British Airways Holidays, said: *“We are delighted to recognise and celebrate outstanding hotels that share our commitment to creating unforgettable experiences for our guests. This Customer Excellence Award showcases high quality hotels that we are proud to work with, and helps our customers make the right choice for them, so they can fully embrace their time away and take their holidays seriously.”*

Christopher Eastmond, General Manager of O2 Beach Club & Spa added: *“We are deeply honoured to receive this prestigious award from British Airways Holidays. It reflects the hard work and passion of our entire team in ensuring every guest feels valued and leaves with cherished memories. We look forward to continuing to deliver exceptional hospitality that embodies the spirit of Bajan warmth and luxury.”*

Room rates start from £500 per night based on double occupancy. For more information, please visit the website [here](#).

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About Ocean Hotels Group:

Ocean Hotels Group is a Barbadian family-owned company with properties located on the island’s South Coast. Service and quality are at the heart of Ocean Hotels Group, where true Bajan hospitality shines through in all aspects of guests’ holidays. Ocean Hotels Group first entered the hotel business in 1992 and through the years has focused on continuously renovating, upgrading, and expanding their properties, improving their management team, and marketing capabilities, investing in the development and training of team members, and continuously looking for ways to grow and adapt in an ever-changing and competitive market.

The collection is comprised of:

- O2 Beach Club & Spa: a five-star chic boutique all-inclusive where luxury is re-defined.
- Sea Breeze Beach House: a luxury boutique all-inclusive resort with true Bajan charm.
- The Rockley: a hip new property just steps away from Rockley Beach.